



Fair Usage Policy

July 2024

RISK WARNING: Trading leveraged derivative products such as Foreign Exchange (Forex), Contracts for Difference (CFDs) or other financial derivative products carries a high level of risk to your capital. All these products, which are leveraged derivative products, may not be appropriate for all Clients. The effect of leverage is that both gains and losses are magnified.

The vast majority of retail Clients accounts lose money when trading CFDs with INFINOX. The prices of leveraged derivative products may change to your disadvantage very quickly, it is possible for you to lose more than your invested capital and you may be required to make further payments. Before deciding to invest in any financial product, you should carefully consider your investment objectives, trading knowledge and experience and affordability. You should only trade in Forex and CFDs if you have sufficient knowledge and experience of the risky nature of the products, the risks involved in trading such products and if you are dealing with money that you can afford to lose.

You should seek independent professional financial advice if you are in any doubt.

INFINOX Limited ('INFINOX') is a company registered in Mauritius under registration number 176639 and is authorized and regulated by the Financial Services Commission ('FSC') under reference number GB20025832. Our registered office is located at The Cyberati Lounge, Ground Floor, The Catalyst, Silicon Avenue, 40 Cybercity, 72201 Ebene, Mauritius.

www.infinox.com/fsc/en

1. Introduction

INFINOX Limited ('INFINOX') is authorized and regulated by the Financial Services Commission ('FSC') under reference number GB20025832. This policy is pursuant to, and in compliance with the regulations and legislations of Mauritius. Our registered office is located at The Cyberati Lounge, Ground Floor, The Catalyst, Silicon Avenue, 40 Cybercity, 72201 Ebene, Mauritius.

This policy sets out what INFINOX would deem "Fair Usage" of the technology and services it provides to clients and counterparties.

2. Fair Usage

- 2.1. INFINOX is committed to providing the best possible service to all our clients, and to preserving the integrity and quality of our trading platform. If, in our reasonable opinion, we consider it necessary, we may manage your use of, or access to our services as we see fit in the circumstances.
- 2.2. INFINOX may apply limits to clients' usage of the services we provide, for various reasons. These may include:
 - 2.2.1. If a clients' use of INFINOX's services is not considered by us as appropriate or fair, if it affects (or may affect) other clients' use of the service, or if it is significantly different from the usage that we would expect from a client.
 - 2.2.2. If we think any of these to be true, this could result in INFINOX imposing limits on your access to the INFINOX platform.
 - 2.2.3. If circumstances occur under which INFINOX could impose a limit on your access to the INFINOX platform, we may at our sole discretion, suspend or terminate your ability to access the platform.
 - 2.2.4. INFINOX will not do so without giving you prior notice (except in extreme circumstances) and will only do so if it is reasonable in all circumstances or as a last resort.
 - 2.2.5. To encourage a responsible attitude towards the use of INFINOX system resources, and to ensure that clients are using the platform in a manner that is consistent with INFINOX' fair usage principles, INFINOX will monitor the order-to-trade ratios of clients.
 - 2.2.6. Each order, cancellation, or modification message entered by a client is counted as an 'order' for the purposes of calculating this ratio.
 - 2.2.7. Ratios will be monitored by the INFINOX Trading Team.
 - 2.2.8. Actions that will be taken due to excessive system usage not taken automatically. In the event of transaction ratios being exceeded, INFINOX will investigate the causes on an individual, case-by-case basis and contact the clients directly before taking any action except in exceptional circumstances (such as extreme adverse market conditions).

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